



# PARK DISTRICT of OAK PARK

## Pool Pass Holder & Participant Handbook



# WELCOME!

**Thank you for purchasing a  
2026 Park District of Oak Park  
Pool Pass!**

We're thrilled to have you join us for another amazing pool season.

This packet has everything you need to plan your visit.

For the latest updates and answers to FAQs, be sure to check out our website: [pdop.org/pools](http://pdop.org/pools).



## General Information - Pool Locations

**Rehm Pool**  
515 Garfield St. Oak Park, IL 60304



- 50-meter pool
  - Includes zero-depth entry pool with spray play apparatus that goes to 5 feet deep
- Activity Pool that includes:
  - 2 body slides (one enclosed)
  - Current channel
  - Lily pad crossing
- Sun deck and chairs
- Playground and grassy area with picnic tables
- Locker rooms; family changing rooms; showers onsite (please bring your own lock)
- ADA accessible with aquatic lift available
- Vending machines

**Ridgeland Pool**  
415 Lake St. Oak Park, IL 60302



- 50-meter pool
  - 2 diving boards
  - 25-meter lap lane
- Sun deck and chairs
- Separate wading pool with spray play apparatus and zero-depth entry
- Locker rooms; family changing rooms; showers onsite (please bring your own lock)
- ADA accessible with aquatic lift available; stair entry available as well
- Vending machines

## ANNUAL POOL PASS DETAILS

### Benefits

Your Annual Pool Pass allows free, unlimited access to all Public Swim, Passholder Only Swim, Lap Swim, Adult Swim Sessions, and Special Events at both pools.

### Guests

Passholders can bring a guest to the pool for a reduced fee of \$13, during any Public Swim or Passholder Only Swim session. There is no guest discount for Lap Swim or Special Events.

### Access

Each person must present a pool pass OR pay the guest admission fee (\$13). Children under the age of one are free.

### Supervision of Children

- All children under the age of 12 must have a chaperone. All chaperones must be at least 16 years old.
- Chaperones may enter the facility with up to 4 children under the age of 12.
- Non-swimmers and swimmers wearing life jackets must have a chaperone within arm's reach at all times.

## POOL ENTRY

### CHECK IN:

All pool visitors (ages 1 year and older) are required to check in with their unique Access Card. Find your Access Card in the Amilia app, or bring a physical copy, which can be printed at home or at our RCRC customer service desk. Photos of your Access Card are also accepted. Access Cards include a barcode which pool staff will scan for fast, easy, no-contact access to the pool.

**NOTE:** A photo of each pool pass holder is required for each Access Card.

Additional pool guests paying the daily fee must present a photo ID upon entering the facility.

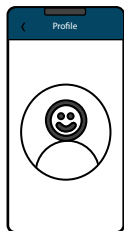
**NOTE:** Sharing pool passes to gain entry is strictly prohibited and may result in suspension of access.

### HOW TO ACCESS YOUR ACCESS CARD VIA THE AMILIA APP:

If needed, download the Amilia app in your app store, then follow the steps below:



Sign in using the Amilia account information used to purchase your pool pass.



Hit "Account" on the bottom of the screen to view members of your household.



Select each account member to view their barcode. Please ensure that each member of your household has a photo attached to their profile.



Staff will scan each barcode (Access Card) for entry.

Forget your smartphone or paper printout? Pool cashiers may look up your account; however, to ensure timely entry to the pool, we limit the number of account lookups per pool season.

## HELPFUL INFORMATION

### Lifeguards

Parents/Guardians/Caregivers are responsible for supervising their children. Lifeguards are on duty to enforce rules and to respond to emergencies. We ask that when they blow their whistle, even if you don't think it's for you, you turn to look.

### Food, Beverages, and Coolers

There is not a concession stand at either pool, however there are snack and drink vending machines. Outside food and drink are permitted and allowed only on the raised decks and grass area. Glass containers are strictly prohibited.

Coolers are limited in size to 11x9x8 inches (Lunchbox size) and may be subject to search. Patrons with oversized coolers will be asked to leave them in their vehicles.

### Swimsuit Requirement

All swimmers must wear a lined swimsuit while in the water. Street clothes are not allowed in the pool.

### Non-potty-trained swimmers

All non-potty-trained swimmers must wear a lined bathing suit, over rubber pants, over a swim diaper. Rubber pants and swim diapers are sold at the cashier booths at the pool. We have a limited quantity of standard child sizes available that are sold on a first-come first-serve basis. Due to the limited availability, we highly recommend bringing your own.

In the event of a fecal incident, all swimmers must exit the pool and the water must be cleared for 30 minutes. Please help to keep the pool open by ensuring all non-potty-trained and recently potty-trained children are wearing all the items listed above.

### Pool Toys

Pool toys are permitted during Passholder only swim, e.g., balls, toys, and flotation devices no larger than 6-feet in length. Pool toys are NOT permitted during Public Swim sessions.

### Alcohol and Smoking

Alcohol and smoking of any kind is NOT permitted at any time on Park District of Oak Park property.



## ADDITIONAL DETAILS

### Occupancy

For up-to-the-minute occupancy data, please visit [pdop.org/pools](http://pdop.org/pools) to view.

In the event of a pool reaching maximum capacity, the Park District adopts a “one-out and one-in” approach to allow guests to enter.

### Pool Closures

In the event of an unexpected closure, the pool status will be updated online in real-time. To view the pool schedule and pool status, visit [pdop.org/pools](http://pdop.org/pools). Visit the website to opt in to notifications from Statusy to be alerted to changes.

### Inclement Weather

The Park District of Oak Park uses the Perry Weather lightning and weather detection system to alert staff to inclement weather in the area. In the event of a lightning strike near the facility, the pool will close for 30 minutes. With each consecutive strike, the 30-minute clock resets. In severe weather such as hail, tornado warnings, or heavy rain, the pool will close until it is safe for patrons and staff.

### Safety Breaks

Ridgeland Common Pool and Rehm Pool enforce safety breaks for the last 10 minutes of each hour of Public Swim. During these breaks, all patrons under the age of 18 must exit the pool and remain 3 feet from the water until the break is complete. Guests are encouraged to use this time to touch base with their children or guardians, use the restroom, reapply sunscreen, and remain hydrated.

### Emergencies

In the case of emergencies or lifeguard drills, the pool will be cleared. We ask that any time patrons hear an announcement to clear the pool, they exit the water as quickly and safely as possible. If staff need to clear the pool deck, we ask you to gather your belongings and exit as quickly as possible while our staff can respond to the emergency.



# General Pool Rules



PARK DISTRICT  
of OAK PARK

pdop.org

## OFFICIAL POOL RULES

- Lifeguards are trained to respond to emergencies. They are NOT in place to supervise children.
- Children under the age of 12 must be accompanied and supervised by an adult at least 16 years of age at all times.
- No pushing, shoving, horseplay, or obscene language.
- Life jackets must be Coast Guard approved. Patrons wearing life jackets must have an adult 16 years of age or older within arm's reach at all times. Water wings are prohibited.
- Swimmers must wear a lined bathing suit. Exercise and street clothes are prohibited.
- Non-potty-trained swimmers must wear a lined bathing suit, over rubber pants, over a swim diaper.
- Flotation devices, toys, masks, and fins are only allowed during Passholder Swim.
- Motorized toys are prohibited.
- Food is prohibited on the main pool deck.
- Food and drink must remain in the concessions area, grass area, or on the raised deck. Glass containers are prohibited.
- Chairs are available on a first-come, first-served basis and must remain 5 feet from the pool's edge.
- Lock your valuables. The Park District of Oak Park is not responsible for lost or stolen items.
- Pool patrons cannot be under the influence of alcohol, drugs, or other substances.
- No smoking on Park District property.

This is not an exhaustive list of rules. Any unsafe or inappropriate behavior can and will result in disciplinary action.

## Questions?

We can't wait to welcome you to the pool this season! Our team at the Park District of Oak Park is excited to make your visits fun and memorable. If you have any questions or need assistance, don't hesitate to reach out to Guest Services at 708-725-2000.

## See you at the pool!