



PARK DISTRICT of OAK PARK

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Dear patrons,

We regret the inconvenience you may have experienced during our Fall/Winter program registration this past Saturday. Due to an unprecedented number of visitors to our website, pdop.org, some encountered issues while attempting to register.

Although registration was still accessible through Amilia, we understand the frustration caused by the error messages on our main site. Our IT team swiftly addressed the problem, and the site was back online at 8:42 a.m.

We are committed to providing a seamless experience for our community. To prevent future occurrences, we are taking immediate steps to enhance to handle increased traffic. To that end, we are upgrading our dedicated server that powers the site to give it enough resources to handle similar surges in traffic and implementing a mechanism that will improve response times during high-traffic periods. These two improvements will prevent similar disruptions in the future.

Thank you for your patience and understanding. We appreciate your continued support and are dedicated to serving you better.

Best,

Jan R. Arnold (she/her)
Executive Director, MBA CPRE
Park District of Oak Park



In partnership with the community, we enrich lives by providing meaningful experiences through programs, parks, and facilities.