



# 2021 Facility Report Card



## WHAT IS THE FACILITY REPORT CARD?

### OUR GREATEST ASSET

- 2019 Community Attitude and Interest Survey, 92% respondents visited a park or facility
- Lacked a way to measure quality of facility infrastructure and maintenance

### WHY GRADE OUR FACILITIES?

- COMMUNICATE PRIORITIES internally as well externally
- MEASURE IMPACT of infrastructure investment and maintenance efforts
- LEARN how the present state compares to past performance
- DEMONSTRATE PROGRESS toward mission, goals, and objectives
- PROVIDE DIRECTION for allocation of funding
- OFFER TRANSPARENCY and ACCOUNTABILITY to the public

### HOW DO WE USE THIS INFO?

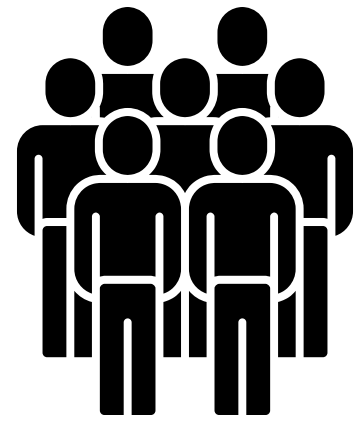
- Key performance metric
- Guides CIP, plans, standards and procedures



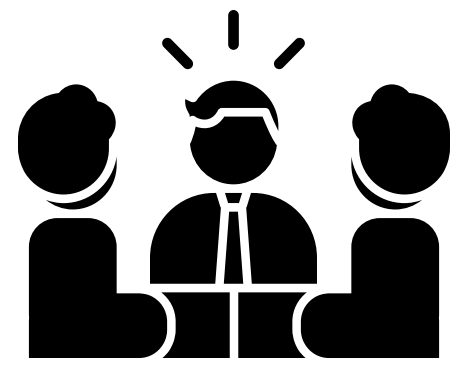
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**FEATURES  
EVALUATED**

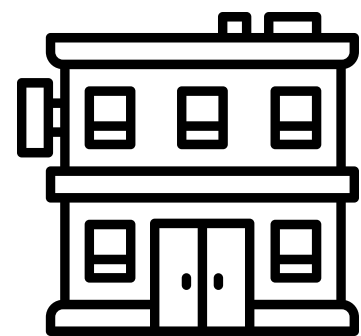
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**Common Areas**



**Rooms**



**Exteriors**





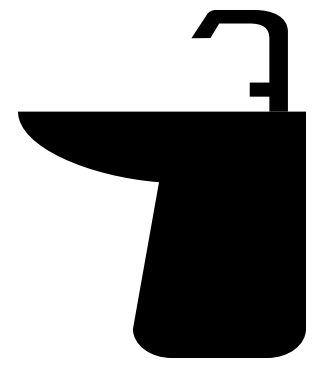
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## FEATURES EVALUATED

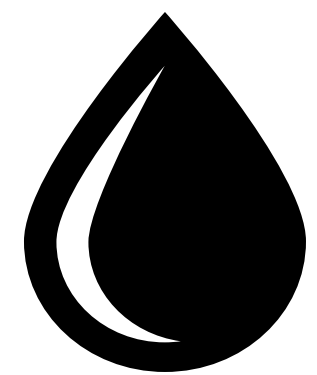
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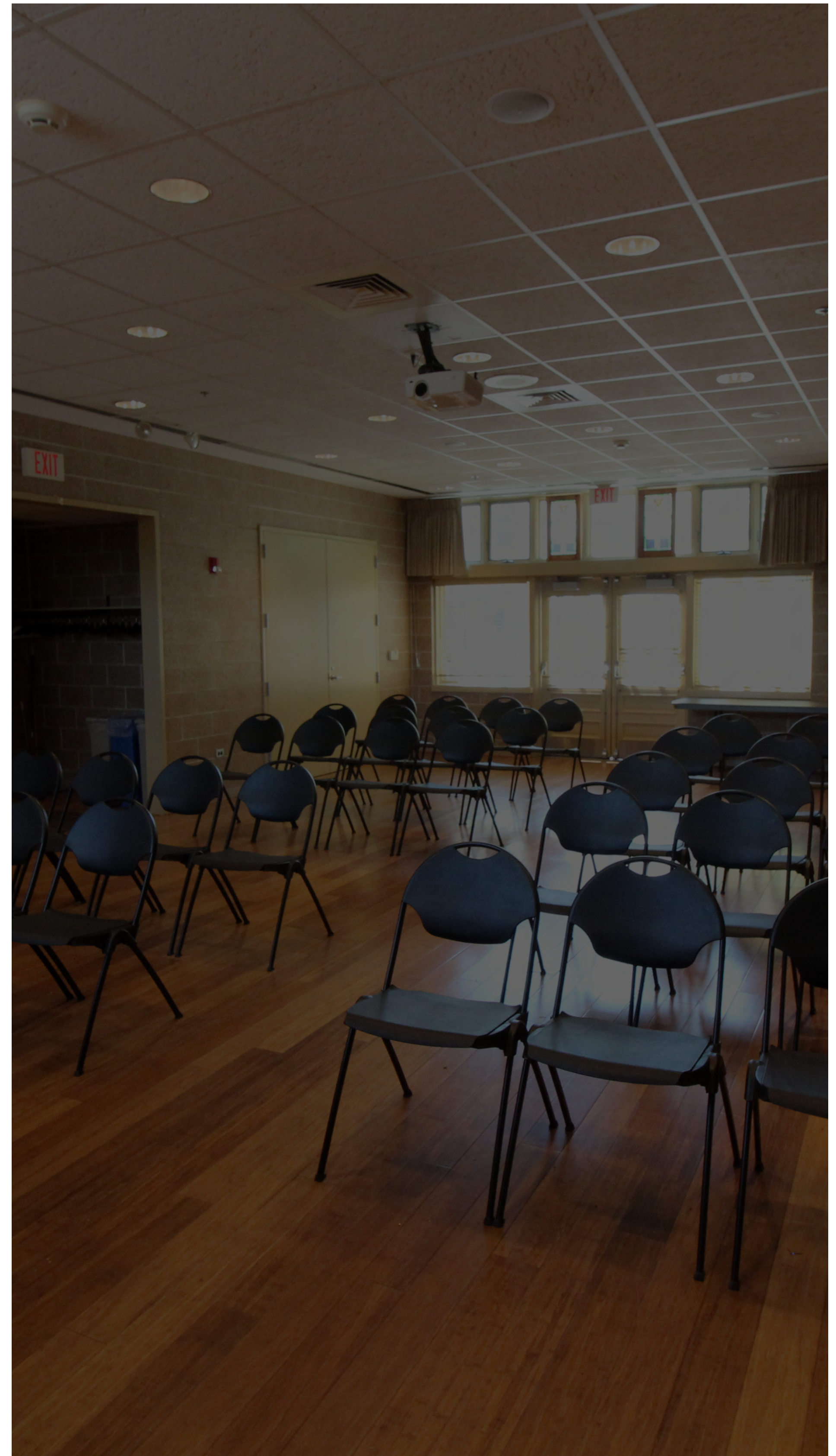
**Stairways and  
Elevators**



**Bathrooms**

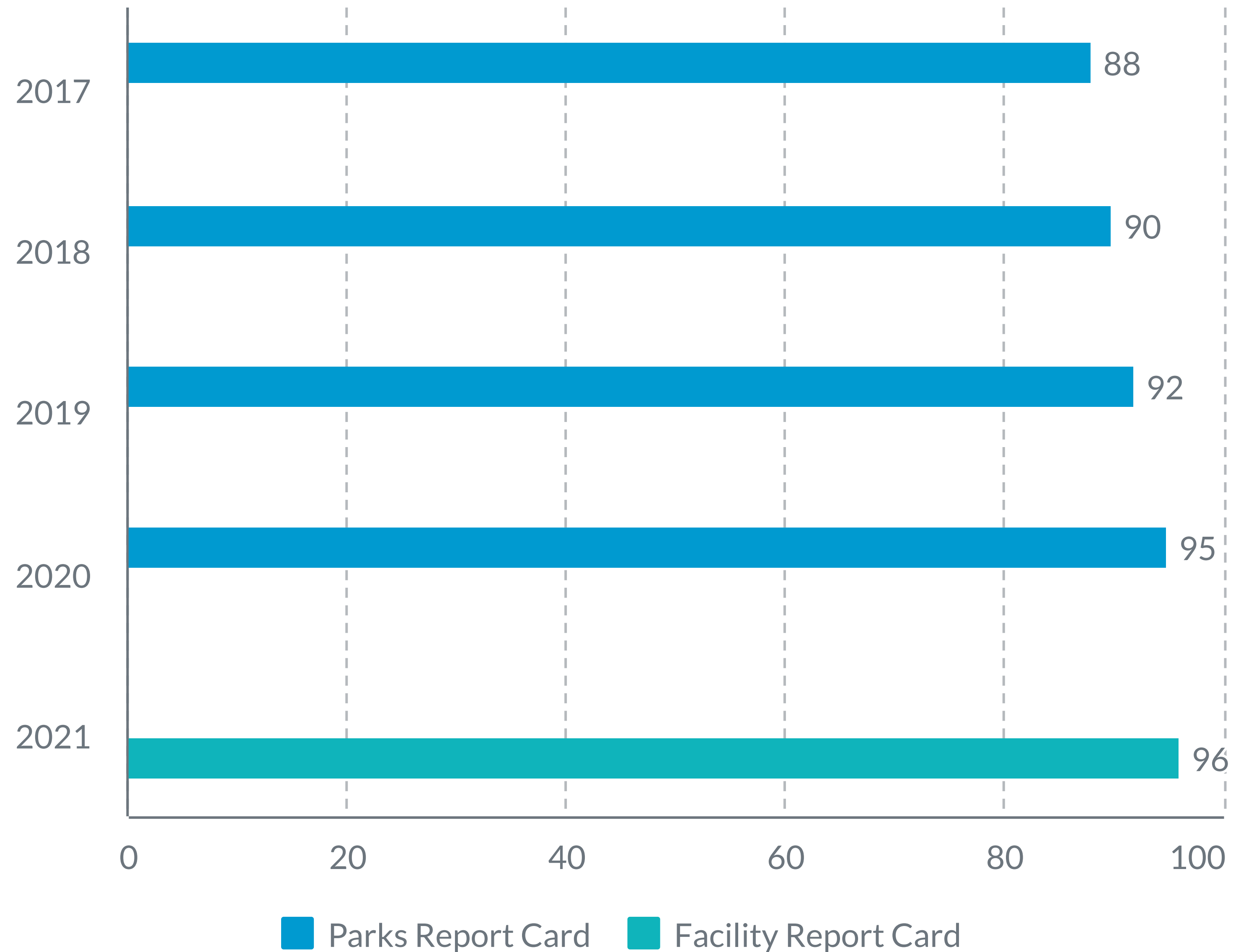


**Drinking Fountains**





## OVERALL SCORES



The Park District defines the measurement as the average score of all facilities, on a scale of 0 to 100, from the Park District's Facility Report Card from the current year indicating quality and maintenance of the facilities. This measure builds on the success we have seen with the Parks Report Card.



# FACILITY SCORES

FACILITY	GRADE
Ridgeland Common	97 (A)
Stevenson Center	96 (A)
Carroll Center	99( A)
Barrie Center	97 (A)
Austin Gardens	98 (A)
Field Center	93 (A)
Andersen Center	95 (A)
Longfellow Center	96 (A)
Fox Center	94 (A)
Conservatory	99 (A)
Dole Center	97 ( A)
Gymnastics and Recreation Center (GRC)	99 (A)

## What outcome are we trying to achieve?

- Maintaining and Improving our Infrastructure

## Who are the stakeholders impacted:

- Park patrons, residents, and staff

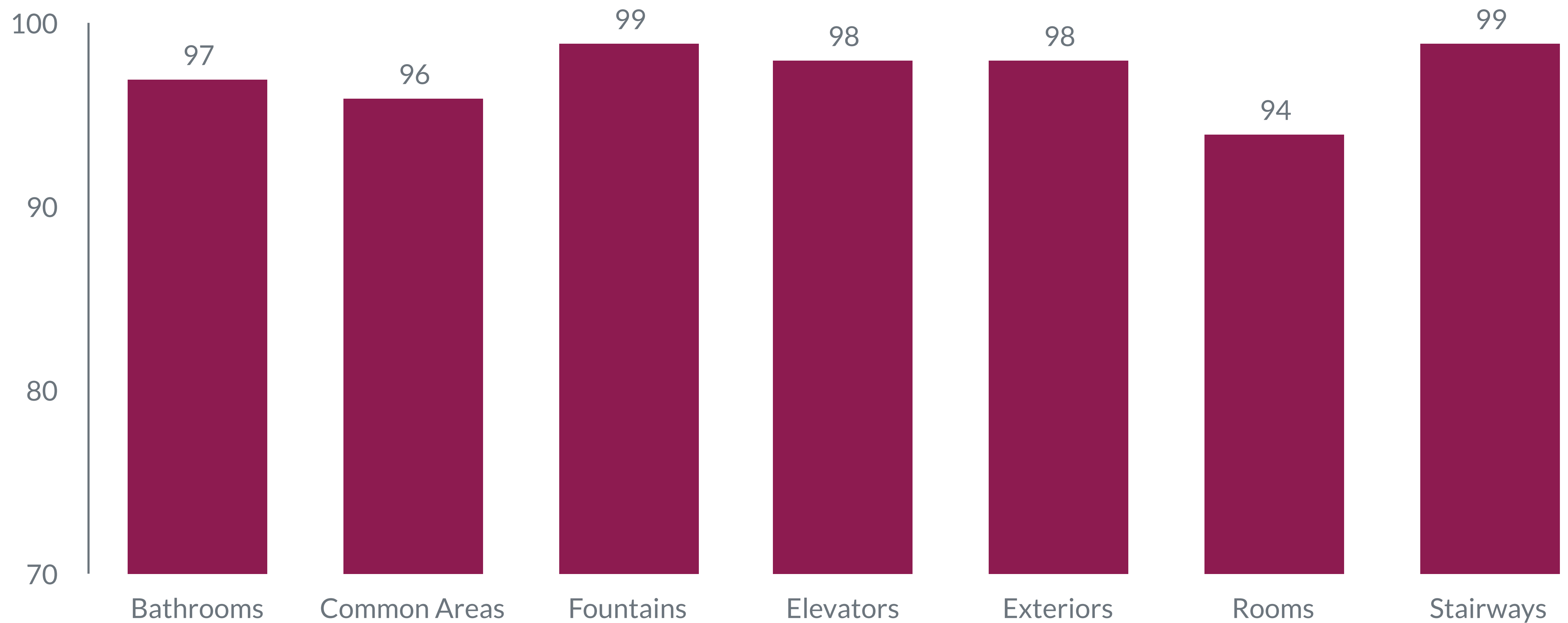
## What does the data say?

- This is the first year the Park District surveyed our facilities. Highest scores include GRC (99) and Carroll Center (99). Lowest scores include Andersen Center and Field Center (93)

## What actions have we taken?

- GRC: New facility in 2013
- Carroll Center: New facility built in 2020
- Staff have done a great job with preventative maintenance of our facilities

## FEATURE SCORES



### What outcome are we trying to achieve?

- Maintaining and Improving our Infrastructure

### Who are the stakeholders impacted:

- Park patrons, residents, and staff

### What does the data say?

- Most scores were extremely high. The lowest scores were for "Rooms" at Field Center and Fox Center