

# 2014 PARK REPORT CARD





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**Park Surveyors** 

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### **Acknowledgements**

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Additionally, thanks to Daniel Grove, Associate Principal at the Lakota Group, for his willingness to help complete the first round of park assessments as part of the Park District of Oak Park's comprehensive master planning process, as well as assist in refining the final evaluation tool used to survey each park feature.

# **WHY GRADE OUR PARKS?**

Although our programs and facilities are highly valued and important parts of our service offerings, park lands will always be the most popular and most visible attributes to the Oak Park community. In the 2014 Oak Park Community Attitude & Interest Survey, 93.9% of respondents indicated that they or a member of their household had visited a park during the past year, which is much higher than the Illinois average of under 80%.

This Park Report Card is an effort to objectively and quantitatively measure the quality of park infrastructure and maintenance in order to ensure the highest level of service possible for the residents of Oak Park. As with other Park District performance measurement initiatives, the Park Report Card allows the Park District of Oak Park to:

- communicate priorities internally among employees, as well as externally to the Board of Commissioners, citizen committees, and the public,
- learn how the Park District's present state compares to past performance and future goals,
- measure the impact of park infrastructure investments and park maintenance efforts,
- demonstrate progress towards meeting our mission, goals, and objectives,
- provide direction for allocation of funds, staff, and other resources, and
- offer transparence and accountability to the public.

### **Using The Information in this Report**

The Park Report Card is intended to help the Park District of Oak Park advance its strategic initiative, "Maintaining and Improving our Infrastructure." The overall system grade is included as key metric in the Park District's performance measurement program. Additionally, the information contained in this report should help guide, along with other Park District plans and research and community feedback, the following:

- Capital Improvement Plans,
- · Park Master Plans, and
- Park maintenance standards and procedures

# **FINDINGS**

### **Overall Results**

Generally, Park District parks faired well, with the majority of parks (83%) receiving a rating of "Good" or higher and an overall system score of a "B" at 83 out of 100. Three parks received a score of "Fair." Ridgeland Common Recreation Complex received the highest score with a 92 and Stevenson Park received the lowest score with 71, a difference of 21 points. Appendix A lists the overall scores for each individual park.

# Park Grade Distribution 17% A (Excellent) B (Good) C (Fair) D (Poor) F (Failing)

### The majority of parks received a B (Good). Two parks received an A (Excellent) and 3 parks were given a C (Fair). No parks received a Poor or Failing score in 2014.

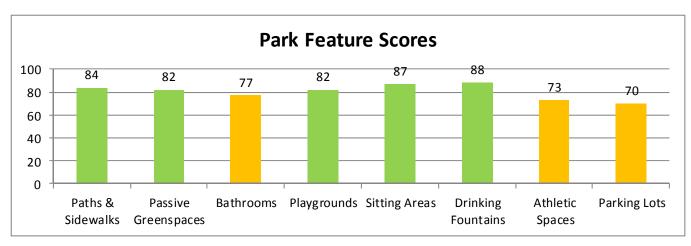
### **Geographical Analysis**

Geographically-speaking, the quality of the parks seems fairly distributed throughout the community. The NE, NW, and SE quadrants of Oak Park all contain one of the

Top 5 Highest Rated parks and all four quadrants also contain at least one of the Top 5 Lowest Rated parks. In fact, the highest rated park (Ridgeland Common), is only blocks away from the lowest rated park (Stevenson Park). The southeast quadrant has the lowest ranking parks overall, but this Park Report Card does not reflect recent work completed with support from the Park District in upgrading the school fields at Longfellow and Irving Schools in that same quadrant. Appendix B displays park grades by location.

### **Park Feature Analysis**

As the overall park scores would indicate, the majority of individual park features also scored well on average throughout the community. Five of the eight areas received a "B" (Good) rating. lowest score was Parking Lots, although this had a negligible impact on the overall score for the park system or any



Overall, most areas scored well, including Paths & Sidewalks and Passive Greenspaces, two areas important to Oak Park residents. Parking Lots received the lowest score, but had little impact on the overall park scores. Instead, the Park District should focus on improving the Bathrooms & Athletics Spaces scores to increase the overall system grade.

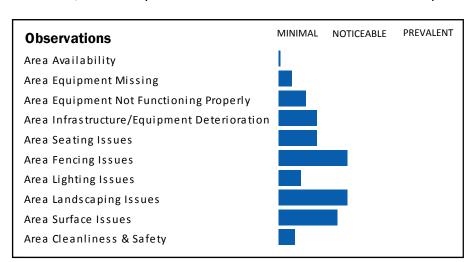
# **FINDINGS**

individual park. Bathrooms, which received an overall grade of "C+," suffered mainly from missing supplies and equipment and few unexplained locked and unsecured bathrooms. Athletic fields and courts scores were negatively affected most by fencing and backstops as well as athletic surface issues. More information about how each Park Feature was rated is included later in this report.

### **Issues Observed**

When issues were found at any park feature, the surveyor was asked to document the extent or impact

of the problem. On average, minimal issues were found, including in the area of cleanliness and safety which received excellent scores. Additionally, overall, park amenities were generally found to be open and available to the public as scheduled. The most common issue found was with the park and athletic spaces fencing (including backstops). The only other noticeable issue throughout the park system was related to landscaping.



Very few issues were found with availability of amenities or with cleanliness or safety issues. The most common issues observed were related to fencing and landscaping in parks.

### **Conclusions**

Overall, the Park District and the residents of Oak Park should be proud of the progress made in its parks in recent years. The majority of parks were rated as "Good," which demonstrated that while they are being used and experiencing some wear and tear, the capital improvements and park maintenance invested have resulted in an overall quality park system.

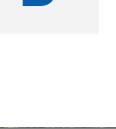
The overall park system score was slightly lower than desired at 83 (the current target is 85). In order to improve this score, Park District staff should review the information in this report to make improvements to the infrastructure and maintenance of parks receiving a "C" as well as system-wide issues at Athletic Spaces and Bathrooms and with park fencing and landscaping. A more specific list of recommendations based on park evaluation results is included later in the report.

It should be noted that maintaining all parks at the "A" level may require significant capital investments (those parks receiving the highest scores were generally those which have also were most recently renovated) and on-going maintenance to bring them up to and keep them at this level. In a community where 80 acres of parkland is expected to serve over 50,000 residents, this may not be practical.

# PATHS & SIDEWALKS

All walking and biking paths and sidewalks in and immediately around a park, as well as adjacent fencing, seating, lighting, and landscaping

Overall, Park District paths and sidewalks received a score of "Good." Structurally, the paths and sidewalks were generally in good shape, although in some parks, concrete steps and ramps were deteriorating. In most cases, an appropriate number of bike racks, benches, and trash receptacles were present. Few litter or safety issues were observed. The most common issues found were usually related to the amenities adjacent to the paths or the landscaping. Additionally, surface issues were observed, including sand, mud, and dirt that had migrated onto the paths, as well as frequent damage to the turf next to paths from winter snow removal.





Overall, Park District walkways were in "Good" condition. (Austin Gardens)

Paths Scores	
Andersen Park	81
Austin Gardens	86
Barrie Park	90
Carroll Park	87
Euclid Square	77
Field Park	81
Fox Park	99
Lindberg Park	79
Longfellow Park	71
Maple Park	94
Mills Park	92
Randolph Park	95
Rehm Park	80
Ridgeland Common	86
Scoville Park	81
Stevenson Park	66
Taylor Park	92
Wenonah Park	N/A
System Average	0.1

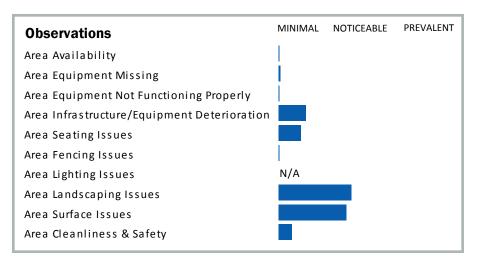




Some landscaping beds near walkways suffered from a lack of maintenance. (Stevenson Park)



At many parks, the turf immediately next to the sidewalks was damaged from the winter snow removal process. (Longfellow Park)



# PASSIVE GREENSPACE

All passive green spaces in a park and accompanying fencing, seating, lighting, landscaping, and other equipment

B-

Overall, Park District passive green spaces received a score of "Good." In most cases, an appropriate number of bike racks, benches, and trash receptacles were present and few issues with deterioration with those items were found. Few litter or safety problems were observed. Green spaces in parks dedicated solely to passive activities generally faired better than smaller passive spaces in multi-use parks adjacent to high-traffic area. The most common issues found in these parks included worn-out grass with bare spots and some weed issues, as well as landscaping issues caused by poor maintenance or the high volume of use.



Overall, Park District green spaces were in "Good" condition. (Maple Park)

Park Scores	
Andersen Park	N/A
Austin Gardens	84
Barrie Park	N/A
Carroll Park	81
Euclid Square	N/A
Field Park	84
Fox Park	71
Lindberg Park	84
Longfellow Park	N/A
Maple Park	85
Mills Park	84
Randolph Park	81
Rehm Park	N/A
Ridgeland Common	N/A
Scoville Park	74
Stevenson Park	75
Taylor Park	88
Wenonah Park	74
System Average	82

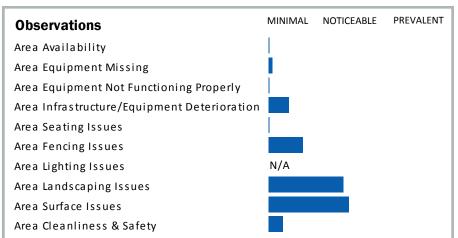




Turf often suffered passive spaces near hightraffic areas, especially playgrounds. (Wenonah Park)



Some empty tree pits and tree rings as well as and trees that need be removed were found in green spaces. (Lindberg Park)



# **BATHROOMS**

All public restrooms open to park visitors on a daily basis and accompanying equipment



Overall, Park District park bathrooms received a score of "Fair." Structurally, most bathrooms were in good condition, and were free of any cleanliness or safety problems. Bathrooms, which are opened and closed daily by Park District staff, were almost always open as expected, except for one instance of a locked bathroom at Fox Park and an unsecured bathroom at Field Park. At parks where the bathrooms were attached to community center, the bathrooms were in generally good condition (having been most recently updated), but those at parks with stand-alone comfort stations are showing wear. The most common issues at the bathrooms were missing supplies and minor equipment.



Overall, Park District walkways were in "Fair" condition. Generally, bathrooms attached to community centers were in better condition than stand-alone facilities. (Andersen Park)

Park Scores	
Andersen Park	100
Austin Gardens	N/A
Barrie Park	N/A
Carroll Park	N/A
Euclid Square	N/A
Field Park	85
Fox Park	50
Lindberg Park	80
Longfellow Park	85
Maple Park	68
Mills Park	N/A
Randolph Park	N/A
Rehm Park	N/A
Ridgeland Common	N/A
Scoville Park	84
Stevenson Park	N/A
Taylor Park	72
Wenonah Park	N/A
<u> </u>	





Except for a few exceptions, restrooms were generally clean, but sometimes missing supplies including soap dispensers and mirrors. (Maple Park)



Some minor plumbing issues were found, including leaky sinks. (Scoville Park)

Observations	MINIMAL	NOTICEABLE	PREVALENT
Area Availability			
Area Equipment Missing			
Area Equipment Not Functioning Properly			
Area Infrastructure/Equipment Deterioration			
Area Seating Issues	N/A		
Area Fencing Issues	N/A		
Area Lighting Issues			
Area Landscaping Issues	N/A		
Area Surface Issues			
Area Cleanliness & Safety			

# **PLAYGROUNDS**

All playgrounds and splash pads in a park and accompanying fencing, seating, lighting, landscaping, and other play equipment

Overall, Park District playgrounds received a score of "Good." Rarely was any playground equipment missing and in almost all cases, everything was functioning properly. Most playgrounds are showing slight signs of deterioration from use including chipped or peeling paint and some rust. Playground fencing mainly suffered from rust. Weeds were a common issue near many playgrounds as was surface issues, including low levels of sand and/or woodchip and frequent worn or bare spots in nearby turf. Playgrounds also experience the highest levels of litter of any area in the parks. The most noticeable problem with the playgrounds included large amounts of sand from sand play areas that covered playground surfacing and clogged nearby drinking fountains.





Overall, Park District playgrounds were in "Good" condition. (Andersen Park)

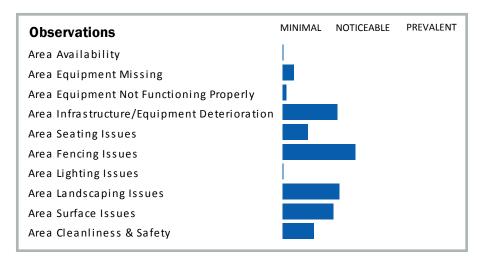
Park Scores	
Andersen Park	90
Austin Gardens	N/A
Barrie Park	72
Carroll Park	79
Euclid Square	84
Field Park	88
Fox Park	83
Lindberg Park	82
Longfellow Park	81
Maple Park	70
Mills Park	N/A
Randolph Park	85
Rehm Park	85
Ridgeland Common	N/A
Scoville Park	99
Stevenson Park	66
Taylor Park	86
Wenonah Park	90
System Average	82



Sand caused many issues for playground cleanliness. (Barrie Park)



Attempts at landscaping near playgrounds was usually futile. (Longfellow Park)



# **SITTING AREAS**

All designated sitting areas in a park and accompanying fencing, seating, lighting, landscaping, and other equipment



Overall, Park District sitting areas received a score of "Good." No equipment was missing except for a trash receptacle at one site and all equipment was functioning properly. Sitting areas with shelters were in generally good condition and the only equipment problems were the grills at the Taylor Park patio. Some minor deterioration was found with some of the picnic tables, although it was more noticeable at the Taylor Park patio. Issues with noticeable weeds and bare spots lowered landscaping and surface scores. Cleanliness was affected slightly by heavier amounts of leaves and dirt and some minor litter issues. No safety issues were discovered.



Overall, Park District sitting areas were in "Good" condition. (Taylor Park)

Park Scores	
Andersen Park	88
Austin Gardens	N/A
Barrie Park	N/A
Carroll Park	N/A
Euclid Square	N/A
Field Park	90
Fox Park	82
Lindberg Park	N/A
Longfellow Park	N/A
Maple Park	N/A
Mills Park	N/A
Randolph Park	94
Rehm Park	N/A
Ridgeland Common	N/A
Scoville Park	N/A
Stevenson Park	N/A
Taylor Park	81
Wenonah Park	N/A

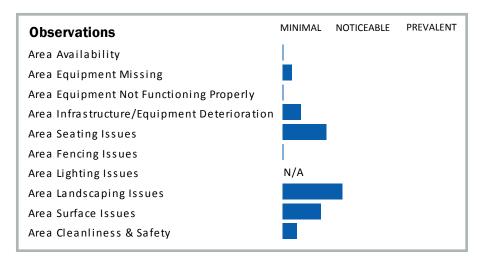




Most tables and benches were in good condition with minor wear and tear. (Fox Park)



Taylor Park's patio scored the lowest of all of the seating areas with cleanliness, landscaping, and equipment deterioration issues.



# **DRINKING FOUNTAINS**

All individual drinking fountains in a park



Overall, Park District drinking fountains were rated "Good" and received the highest area score in the park system. When issues were found, they were usually related to functionality of the fountains, including leaks and water pressure either being too high or too low to use easily. Another frequent issue was clogged basins, often by sand and other debris from nearby playgrounds.



Overall, Park District drinking fountains were in "Good" condition. (Wehnonah Park)

Park Scores	
Andersen Park	83
Austin Gardens	100
Barrie Park	78
Carroll Park	88
Euclid Square	98
Field Park	95
Fox Park	80
Lindberg Park	95
Longfellow Park	82
Maple Park	92
Mills Park	83
Randolph Park	100
Rehm Park	86
Ridgeland Common	96
Scoville Park	92
Stevenson Park	78
Taylor Park	81
Wenonah Park	97

System Average 88



Nearly every drinking fountain near a sand play area was clogged or dirty from the sand. (Barrie Park)



Drinking fountain pressure was either too high or too low in 18% of the fountains evaluated.

Observations	MINIMAL	NOTICEABLE	PREVALENT
Area Availability			
Area Equipment Missing			
Area Equipment Not Functioning Properly			
Area Infrastructure/Equipment Deterioration			
Area Seating Issues	N/A		
Area Fencing Issues	N/A		
Area Lighting Issues	N/A		
Area Landscaping Issues	N/A		
Area Surface Issues			
Area Cleanliness & Safety			

### ATHLETIC SPACES

All athletic courts and fields in a park and accompanying fencing and backstops, player and spectator seating, lighting, and landscaping

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Overall, Park District athletic courts and fields received a score of "Fair." Equipment, including nets, was rarely missing. Some functionality issues discovered with court nets and poles, but otherwise

most equipment operated as expected, although were often showing signs of deterioration. Adjacent landscaping usually contained weeds. The largest issues found were with fencing and surfaces. Fencing and backstops were often in need of paint and fencing fabric was deformed, resulting in holes and gaps. In several cases, gate latches were damaged or gates were hard to open and close. Due to either age or heavy use (or a combination of both), most athletic courts and fields had some type of surface defect—most commonly worn or bare spots in turf or cracks in court surfaces. Some ball diamond surfaces had ruts and a few contained more rocks than expected.



Overall, Park District athletic spaces were in "Fair" condition. (Carroll Park)

Park Scores	
Andersen Park	81
Austin Gardens	N/A
Barrie Park	83
Carroll Park	74
Euclid Square	69
Field Park	75
Fox Park	69
Lindberg Park	56
Longfellow Park	69
Maple Park	78
Mills Park	N/A
Randolph Park	N/A
Rehm Park	68
Ridgeland Common	98
Scoville Park	98
Stevenson Park	70
Taylor Park	78
Wenonah Park	N/A

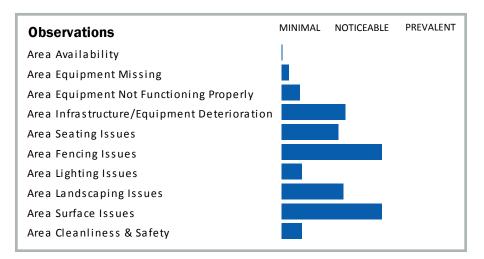




Recently renovated artificial turf and other courts were the few spaces receiving high surface scores. (Ridgeland Common)



Fencing and backstops were one of the lowest rated areas with athletic spaces. (Lindberg Park)



### **PARKING LOTS**

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All designated parking lots in a park and accompanying equipment, fencing, lighting, and landscaping

Overall, Park District athletic courts and fields received a score of "Fair." Although parking lots play a minor role in a visit to a park, for users they can be both the first and last impression a park receives. Rehm Park's parking lot was the only one open at the time of the park inspections. Issues with bumper stops, which included many missing and deteriorating bumpers, lowered overall parking lot scores, as did missing signs and issues with weeds and empty tree pits/tree rings.



Overall, Park District parking lots were in "Fair" condition. (Rehm Park)

Park Scores	
Andersen Park	N/A
Austin Gardens	N/A
Barrie Park	N/A
Carroll Park	N/A
Euclid Square	N/A
Field Park	N/A
Fox Park	N/A
Lindberg Park	N/A
Longfellow Park	N/A
Maple Park	N/A
Mills Park	N/A
Randolph Park	N/A
Rehm Park	70
Ridgeland Common	N/A
Scoville Park	N/A
Stevenson Park	N/A
Taylor Park	N/A
Wenonah Park	N/A

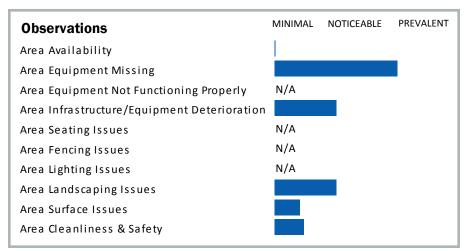






Bumpers were often broken and were missing from many parking spots. (Rehm Park)

Some signage was missing, although the poles were still in place. (Rehm Park)



# RECOMMENDATIONS

Based on the data collected, the following improvements will have the greatest impact on improving future park scores. Although it will not be possible or practical to incorporate all of these improvements immediately, they should be reviewed when setting maintenance standards and reviewing capital improvement plans. However, it's important that any improvements chosen are incorporated with current maintenance and capital improvement efforts without eliminating others, otherwise the Park District may see improved scores in one area while allowing a decline in another.

- Address landscaping & weed issues. Frequent problems were observed in many parks with weeds, untrimmed bushes, and empty tree pits and tree rings, and empty plant beds.
- Re-evaluate the location of plant beds and shrubs adjacent to high-traffic areas, especially playgrounds. Both the plants and turf were often in poor condition.
- Investigate ways to mitigate the frequent damage done to turf alongside sidewalks during snow removal. Sidewalk edges were muddy, uneven, and unsightly in many areas and the destruction of the turf often led to weeds springing up in its place along main sidewalks and walkways.
- The remaining asphalt walkways in the park system often have cracks and uneven surfaces, which should be addressed in future capital improvements.
- Much effort has been made to increase the quality of the turf at athletic fields. Additional attention
  to the turf in passive areas will also help increase the scores, especially at heavily used locations
  such as Scoville Park.
- Complete an inventory of equipment in the bathrooms located in comfort stations to ensure that all locations have a soap dispenser, paper towel dispenser/hand dryer, and mirror.
- Monitor the water pressure in drinking fountains throughout the summer as part of regular park inspections.
- Increase efforts to mitigate the impact of the sand play areas on the cleanliness of playgrounds and functionality of nearby drinking fountains through more frequent clean-up of playground surfaces, public education, and/or re-evaluating whether or not to include them in future master plans due to the continued issues they caused.
- Set park signage standards as to where park rules and where park hours will be minimally posted. Signage from park to park and even from area to area within a park varied dramatically.
- Paint, repair, and/or replace athletic fields and courts fencing and/or backstops at several locations.
   The parks receiving the lowest scores in this area include Andersen Park, Euclid Square, Lindberg Park, Longfellow Park, and Stevenson Park.
- Provide additional attention to and/or prioritize improvements to the following areas: Rehm Park tennis courts, Longfellow Park tennis courts and baseball diamond, and Lindberg Park baseball diamonds.

# **METHODOLOGY**

### **Parks Included**

Park Report Card results include all Park District of Oak Park owned and leased park properties and features contained within them with the following exceptions:

- 1) Park properties that have not been developed for public use,
- Parks and/or features closed for capital improvements throughout the survey period,
- 3) Facilities on a park site, except for public bathrooms available to park users, and
- Unique or limited access park features, such as dog parks, Rehm trains, seasonal ice rinks, etc.

### **Features Types**

Eight park feature types were chosen to represent features commonly found in Park District of Oak Park parks., including:

- 1) Athletic Fields & Courts
- 2) Playgrounds
- 3) Paths & Sidewalks
- 4) Passive Green Spaces
- 5) Seating Areas
- 6) Bathrooms
- 7) Drinking Fountains
- 8) Parking Lots

### **Survey Tool**

A custom survey tool was developed to rate each park feature in the following evaluation areas:

- 1) Availability to Public
- 2) Functionality & Maintenance
- 3) Surface Quality
- 4) Cleanliness & Safety

The tool was developed for a tablet which allowed surveyors to collect

and store the results and photos electronically and eliminated the need for paper compilation.

### **Data Collection**

Survey work for this report card took place between May 1 and July 20, 2014, Tuesday-Friday.

In the field, surveyors completed an evaluation for each feature contained within a given park (except as noted earlier in the criteria for "Parks Included") whenever defined boundaries could be determined. For example, if a park had two water fountains, two feature evaluations were completed. Likewise, a separate feature evaluation was completed for each men's and women's bathrooms. However, some exceptions included:

- Generally, baseball diamonds were evaluated based only the infield, fencing, and bleachers as the outfield usually overlapped with a designated soccer field.
- Groups of athletic courts, playgrounds or other features that shared fencing, benches, or other amenities were evaluated together as one feature.

### **Scoring Methods**

The evaluation tool produces an overall score on a scale of 0 to 100 for each individual feature on each visit using relative weights assigned for each evaluation area. For example, a safety issue discovered would negatively impact an individual park feature score more heavily than a minor maintenance issue, such as chipped paint.

Individual features that were unavailable to the public without explanation, i.e. a locked bathroom or athletic court or a water fountain that was not turned on, were automatically given a "0" for that visit.

All individual park feature scores for all visits throughout the surveying period are then averaged together with other park features of the same feature type to give a specific park an average feature type score. For example, if a park contains a baseball diamond, soccer field, and a tennis court, the scores for each of those individual athletic spaces are averaged together to create an overall park athletic spaces score.

These overall feature type scores are then combined, using a second set of relative weights, to give the overall park itself a score and final grade.

Scores	Grade	Condition
100-97	A+	Excellent
96-93	Α	Excellent
92-90	A-	Excellent
89-87	B+	Good
86-83	В	Good
82-80	B-	Good
79-77	C+	Fair
76-73	С	Fair
72-70	C-	Fair
69-67	D+	Poor
66-63	D	Poor
62-60	D-	Poor
59 & below	F	Failing

Scores are calculated to ensure that no individual feature area or park is penalized because it lacked any given feature.

Both evaluation area weights and park feature type weights were created based on feedback collected from a survey of community

# **METHODOLOGY**

members to determine what was most important to park user satisfaction. These weights ensure that the score is a true and accurate reflection of how an Oak Park user would rate a park based on what is most important to them.

These weights were verified through initial testing of the survey tool, where evaluators were asked to review a park and provide their own estimate of the letter grade based on findings prior to learning the score assigned to an area through the survey tool.

# **APPENDIX A**

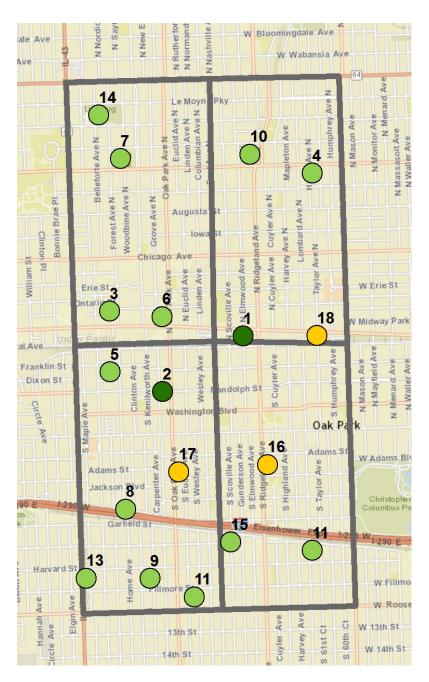


### **OVERALL PARK SCORES**

Rank	Park	Overall Score	Paths & Sidewalks	Passive Greenspace	Bathrooms	Playgrounds	Sitting Areas	<b>Drinking Fountains</b>	Athletic Spaces	Parking Lots
1	Ridgeland Common	92	86	N/A	N/A	N/A	N/A	96	98	N/A
2	Randolph Park	90	95	81	N/A	85	94	100	N/A	N/A
3	Austin Gardens	88	86	84	N/A	N/A	N/A	100	N/A	N/A
4	Andersen Park	87	81	N/A	100	90	88	83	81	N/A
4	Mills Park	87	92	84	N/A	N/A	N/A	83	N/A	N/A
4	Scoville Park	87	81	74	84	99	N/A	92	98	N/A
7	Field Park	85	81	84	85	88	90	95	75	N/A
7	Wenonah Park	85	N/A	74	N/A	90	N/A	97	N/A	N/A
9	Carroll Park	83	87	81	N/A	79	N/A	88	74	N/A
9	Taylor Park	83	92	88	72	86	81	81	78	N/A
11	Euclid Square	82	77	N/A	N/A	84	N/A	98	69	N/A
12	Barrie Park	81	90	N/A	N/A	72	N/A	78	83	N/A
12	Maple Park	81	94	85	68	70	N/A	92	78	N/A
14	Lindberg Park	80	79	84	80	82	N/A	95	56	N/A
14	Rehm Park	80	80	N/A	N/A	85	N/A	86	68	70
16	Longfellow Park	78	71	N/A	85	81	N/A	82	69	N/A
17	Fox Park	77	99	71	50	83	82	80	69	N/A
18	Stevenson Park	71	66	75	N/A	66	N/A	78	70	N/A
	Average Score	83	84	82	77	82	87	88	73	70

# **APPENDIX B**

### PARK GRADES BY LOCATION



### **Parks**

- Ridgeland Common Recreation Complex
- 2. Randolph Park
- 3. Austin Gardens
- Andersen Park
- 5. Mills Park
- 6. Scoville Park
- 7. Field Park
- 8. Wenonah Park
- 9. Carroll Park
- 10. Taylor Park
- 11. Euclid Square
- 12. Barrie Park
- 13. Maple Park
- 14. Lindberg Park
- 15. Rehm Park
- 16. Longfellow Park
- 17. Fox Park
- 18. Stevenson Park

